

HOW DOES YOUR DENTAL OFFICE RANK ON

Patient Experience?

Take this short assessment to see areas where your office can improve! Don't know where or how to start? That's why we're here! We have all the tools to make patient experience the #1 reason why your patients will come back and refer their friends and family! Get started now!

Rank your office on the questions below on a scale of 1-5.

1. Needs a lot of improvement!
2. Needs a little improvement, but not too bad!
3. Okay.
4. Pretty good!
5. Excellent!

Assessment Questions

How would you rate the aesthetics of your office - limited clutter, calming decor? _____

How would you rate your office's culture as it relates to patient comfort? _____

Does your office have a mission statement that includes goals about patient comfort? _____

How would you rate your office's methods of inquiring about your patient's feelings about dental visits? _____

How would rate the extra things you do that help patients feel more comfortable? _____

Do you survey patients to inquire about how their experience was with you? _____

How Did You Do?

If you rated 6-14: Your office might need to make some changes to increase the patient experience.

If you rated 15-22: You're off to a good start. A few changes to your practice may really make a difference!

If you rated 23-30: Good job! Your office takes the patient experience seriously. Now, with a few changes, we can truly elevate the patient experience to the max!

Ready to take the next step? Contact us today at 1-833-682-5772 or martinmanagementllc.com!